

# The Knowledge Hub Support Portal: Signing up

To raise a ticket/request on the Knowledge Hub's new support portal, you will need to sign up if you have not done so already. You can do this via the link below:

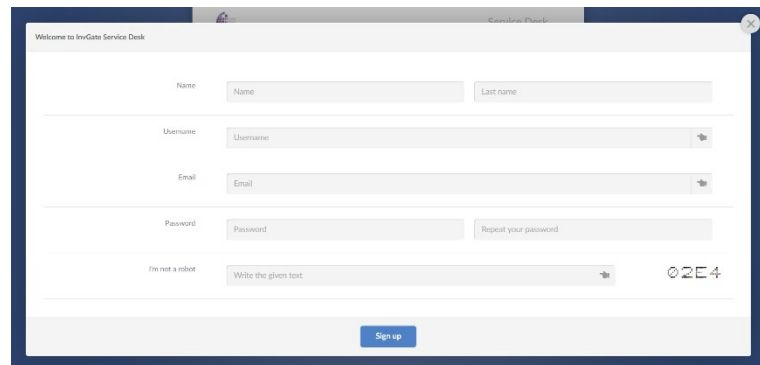
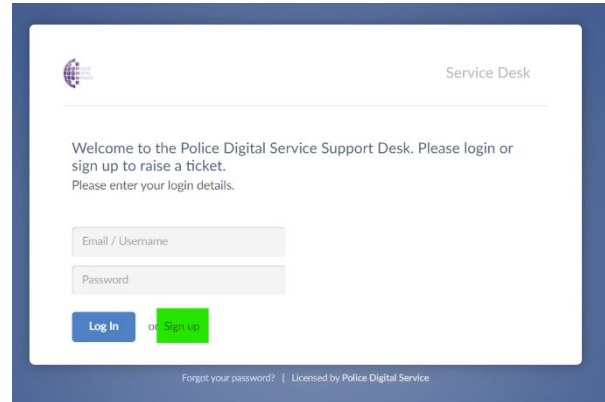
<https://pds.cloud.invgate.net>

Once on the login screen you will need to click on the "Sign up" button that is to the right of the "Log In" button.

After clicking the "Sign up" button a dialogue box (shown below) will open, asking you to fill in your details. Please fill in the necessary information along with a strong password for your account. Then click on the "Sign up" button to submit your details.

You will then receive a registration confirmation email (shown below), which will ask you to confirm your registration by clicking the "Confirm Registration" button. Once you have clicked the button you will be taken to the new support portal and will be automatically signed in.

You now have the ability raise/review tickets as well as browse the knowledge base for information.



Welcome Dipesh Parmar,

## New account

Welcome to **Police Digital Service's** Service Desk. After verifying your registration, you will login the system automatically.

[Confirm registration](#)

Thanks,  
Police Digital Service

